

Our Pledge to you as a UNHCR Emergency Team Member



You are an important member of our Emergency Response Team (ERT). You provide valuable monthly support for our work with refugees. As you have made a commitment to the UN Refugee Agency, we also pledge to honour your wishes and to employ your funds quickly and for the best interests of those who are in the greatest need. We make the following promise to you, as a thank you for your support:

- We will be on the ground in any refugee emergency within 72 hours.
- We will keep you updated of the work of our Emergency Response Teams around the world during humanitarian refugee emergencies.
- We won't trade your name or address information with other organizations
- We will use your gift wisely so that you will be confident that your monthly donation is making a difference to refugees or others displaced by violence and persecution around the world.



- We will continue to keep administrative costs low so that the funds you provide are directed in the most efficient way possible. Your monthly gift is the best way to help us minimize costs.
- We will send you two newsletters a year by mail. (If you prefer to not receive them you can just let us know.)
- We will put your donation on hold if at anytime you need a holiday from monthly giving.
- We are always available to answer questions about the work you are supporting.
- We will send you an annual tax receipt in time for you to submit your income tax return to the Canadian Customs and Revenue Agency each year
- We are available to you from 9–5 EST, M–F. Contact us at withyou@unhcr.ca or 1-877-232-0909.

Sincerely,



Abraham Abraham

UNHCR Representative in Canada

Would you prefer to stay informed by e-mail?

Please visit our website and sign up for *RefugeE-net*.

www.unhcr.ca/subscribe *RefugeE-net* is a free electronic broadcast distributed approximately 2 times a month to Canadians who are concerned about the plight of refugees around the world. News articles highlight breaking stories, and Alert messages will be delivered during emergencies, bringing up-to-date information directly to your inbox.

www.unhcr.ca